Third Party Billing

Automated client billing fulfills a vital role in efficient revenue recovery and can be tailored according to multiple pricing rules for a variety of external customers. Moreover, it can be used to track internal costs by business unit, allowing you to easily perform cost-to-serve and margin analyses by client, business unit or product range. It also integrates with multiple supply chain applications such as JDA Warehouse Management, JDA Transportation Management and ERP systems using JDA’s powerful mapping tool to integrate the various data flows. Fully automated preparation of invoices results in more accurate billing and prompter payment. In addition, the profitability rate of customers, lanes and loads can be shown daily, or even hourly, providing highly accurate performance monitoring. Third Party Billing will allow you to increase revenues and see the profitability of each client, business unit or product.

Global Visibility

JDA solutions integrate the flow of order, inventory and shipment data across global networks, providing the powerful central repository of real-time logistics information needed to quickly and efficiently analyze and respond to disruptions. This web-enabled view of extended supply networks will help you reduce network-wide inventory, speed product flow and increase service levels while reducing supply chain costs. It also provides the foundation for extended network functions such as available-to-promise, order sourcing, quality assurance, track & trace, recall and supplier management.

Activity-based costing

Detailed tracking of the work performed for each customer allows cost allocation by individual task or bundled tasks. Third party billing uses this information to determine pricing rules and analyze costs in a variety of ways. Margin analysis is easier and more accurate when activity-based costing is employed, and when requests for new business are received, the information can help forecast costs for new bids.

Integrated WFM and WM

An integrated approach to warehouse and workforce management enables you to maximize the productivity of your workforce by directing the order in which tasks are to be completed and how they are to be performed. Task Management allows you to specify job priorities and automatically directs the worker to the most efficient next task. All tasks are assigned according to the 3 Ps’ method – priority, proximity and permissions - to determine the next best task to be performed by each worker. With integrated Workforce Management, workers are trained on the most efficient and safe method for completing each task and the system automatically assigns associated time allowances. Performance is monitored and reported to analyze warehouse activity and individual or team productivity. Thus, with integrated Warehouse and Workforce Management, workers are always doing the right tasks in the most efficient way.

Collaboration Portal

Unique to the 3PL industry is the need to allow multiple customers, suppliers, carriers and other trading partners complete and secure visibility to their own products and processes. JDA’s Collaboration Portal acts as a centralized information hub from which each customer or partner can access selected views of relevant information, initiate transactions, schedule appointments, exchange data and respond to events in real-time over the web. As a global information exchange point, the Collaboration Portal provides real-time collaboration between all trading partners to improve supply chain efficiency and effectiveness.
Transportation Management

Services offered to customers often include managing transportation procurement, planning, optimization, execution and freight settlement. Whether you have your own fleet, manage a dedicated fleet, or use contract carriers, JDA Transportation Management can help you reduce costs and improve customer service when providing these services. JDA Transportation Management enables optimal load consolidation, mode selection, including multi-modal, multi-leg shipments, routing, traffic avoidance, and parcel. Shipments by contract carrier, owned/dedicated fleet, and parcel are planned in a single optimization engine to ensure lowest cost mode and route selection. And inevitable last minute changes and adjustments can be made in real time by the optimization engine so they do not de-optimize the solution.

Value-added services management

Your customers’ requirements often go beyond the standard storage, pick and ship. Packaging components, labeling and light manufacturing are just some of the services you may be asked to perform. Those tasks can be directed by JDA Warehouse Management so they are completed as efficiently and accurately as possible.

The value-add can extend through the JDA Transportation Management system to the delivery of goods to stores, as well. Drivers can be instructed to perform special services such as stocking volume verification, end cap set-up, restocking, and other specific delivery services customers may need. Value-added services, done right, means increased margins and satisfied customers.

Ease of use

JDA solutions are flexible, highly configurable and built on an open architecture so that it’s easy to add new customers while adapting to each customer’s specific data requirements. The roles-based common user interface is powerful, intuitive and easy to use, reducing training time and costs, and promoting collaboration. In addition, JDA’s On-Demand WMS and TMS solutions offer rapid on-boarding of customers with less complex distribution operations.

Meeting the needs of the 3PL industry

The unique needs of the 3PL industry have driven the design focus for JDA solutions – it’s not an afterthought. You want measurable ROI and satisfied, long-term customers, and JDA provides the tools to help you reach those goals. Our integrated solutions give you real-time visibility to co-mingled inventory, automated third party billing to serve a variety of customer needs, activity-based costing for easy and accurate margin analysis, efficient task management and the value-added services your customers require.

For providers and purchasers of 3PL services, JDA’s complete suite of inventory, warehouse and transportation solutions provide powerful, yet user-friendly solutions that allow you to configure and automate processes for more efficient delivery. JDA gives you the tools you need to become more profitable and better serve your customers.

Deploy JDA for Third-Party Logistics via JDA Cloud Services

Protect your JDA software investment and increase business agility by having JDA experts manage, monitor and maintain your JDA solutions. JDA Cloud Services reduces your implementation time and risk while enabling you to quickly and easily deploy new functionality to keep pace with your changing business needs. With your software running in the cloud and upgrades included in your service, you will benefit from solutions that are optimized for your specific business requirements to help ensure that you achieve and sustain a long-term return on your investment.

About JDA Software, Inc.

JDA® Software Group, Inc., The Supply Chain Company®, offers the broadest portfolio of supply chain, retail merchandising, store operations and all-channel commerce solutions to help companies manage the flow of goods from raw materials to finished products and into the hands of consumers. JDA’s deep industry expertise and innovative cloud platform helps companies optimize inventory, labor and customer service levels. As a result, JDA solutions have become the standard for the world’s leading retailers, manufacturers and distributors.